

1000+

Attendees

150+

Speakers

100%

Top 50 Pharma

79%

Senior

15+

Hours of Networking

WHERE PURPOSE DELIVERS PROGRESS

Pharma has reached a crossroads, where the promise of science and innovation has met the reality of access issues, inefficiencies and shifting customer expectations.

So where do you go from here? Keep going down a path that's clearly not working, or take a risk and innovate for the future?

You need to commit to a purpose-led, tech-enabled and data-driven future. It's time to turn promise into practice. Now is the opportunity to break the cycle of risk aversion and siloed thinking to deliver more value, more efficiently, to more stakeholders.

For 23 years, Reuters Pharma in Barcelona has been the industry's collaborative home. Our 2025 agenda has been designed from the ground up alongside your colleagues, competitors and industry experts to give you practical action, with a reimagined mix of fresh perspectives, interactive sessions, and real-world strategies.

Join 1000+ like-minded leaders and trusted partners to map the course of your next 12 months. We're championing change, are you?

"

Reuters Events is strategically & operationally valuable for staying at the forefront of the pharma industry evolution"

 SVP, Marketing, Novo Nordisk

World-leading executive speakers include



Thomas Brauer SVP, Chief Global Health Officer GSK



Jörg SchüttrumpfChief Scientific Innovation
Officer
Grifols



Janneke van der Kamp CEO Norgine



Marc Dunoyer

Alexion



Lutz Hegemann President, Global Health & Swiss Country Affairs Novartis

2025's defining themes

Purpose over process

Prioritise patients and external stakeholder experience through customer-centric transformations that drive efficiency, transparency and personalisation

Define and deliver value

Align customer facing teams to create and communicate innovative value stories to payers, HCPs and patients

Human-led, tech-enabled

Utilise AI and tech to inform your strategies and accelerate impact for customers

Complete cross-functionality

Remove competing KPIs and align teams with long-term, patient outcomes-focused goals

NEW to PHARMA 2025

Based on your feedback, we've redesigned this year's event to provide you even more valuable, actionable insights to take back to your team and opportunities to build new connections with industry peers, making this meeting truly unmissable for anyone wanting to take their career to the next level

Speaker Pledge

To avoid top-level discussion and ensure you have valuable, impactful learnings to take back to your team, every Reuters Events: Pharma 2025 speaker has committed to the following:

- I will include at least one real-world example to illustrate my point
- I will share at least one example of a success/failure
- I will give at least one actionable next step you can implement next

Interactivity

Based on your feedback, we've incorporated more interactive sessions to provide you with more valuable, actionable insights to take back to your team and benchmark against the industry's top executives by participating in a:

- Strategic hackathor
- Workshor
- Roundtable
- Debate



Desiloed agenda

We all know the only way to progress is together, that's why at Reuters Events: Pharma 2025 we've redesigned the event from the ground up to break down the silos that exist in pharma. Instead of siloed tracks focused on function, expect cross-functional tracks centered around key challenges such as:

- Collaboration and Change Management
- Customer Engagement
- Launch and Value



Barcelona | April 9-11

Keynote Stage | Where Purpose Delivers Progress

Highlight Sessions

KEYNOTE PANEL

Accelerate Access to Medicine: Unite for Global Health Equity

- Breakthrough projects that have successfully improved access to essential medicines in low-resource settings, offering practical insights for scaling impact
- Strategic innovations in access models and how they align with long-term business sustainability and health system needs in underserved communities
- -Collaborative frameworks that bring together pharmaceutical companies, governments, NGOs, and global health organisations to create collective solutions for accelerating healthcare delivery

Jay Iyer, CEO, Access to Medicine Foundation

Thomas Breuer, SVP, Chief Global Health Officer, **GSK**Lutz Hegemann, President, Global Health & Swiss Country
Affairs, **Novartis**

Nazreen Rahman, Non-Executive Director and Sustainability Chair, **AstraZeneca**

KEYNOTE PRESENTATION

The Burden of Rare Diseases in the EU—on Patients and Society

- Understand the barriers to equitable healthcare that exist for the 30 million people in Europe living with a rare disease
- Discover the results of a first of its kind study that quantifies the economic burden of rare diseases in Europe
- Learn how evolutions in the policy and technology landscape can support innovation for this uniquely vulnerable population

Marc Dunoyer, CEO, Alexion

KEYNOTE PRESENTATION

Pioneering Progress: How Norgine Delivers Breakthrough Therapies for Unmet Medical Needs'

- Improve your reputation with a green commitment that creates societal impact
- Take ownership of third-party partners and their environmental practices to enact meaningful change
- Build a green brand your employees can be proud about and that customers recognise

Janneke van der Kamp, CEO, Norgine

Keynote speakers include:



GRIFOLS



Janneke van der Kamp





CEO





Thomas Breuer iVP, Chief Global Health Officer





Chief Marketing Office



More Keynote sessions:

Keynote Panel: Al: From promise to practice

Keynote Presentation: The innovation culture: risk and reward

Keynote Panel: Identify Trends and Invest in Next-Gen Tech to Deliver Meaningful Patient Out-comes

Keynote Panel: Sick care to health care: Define and de-liver the future of value

Keynote Presentation: What would make Europe com-petitive in the CGT space?

Keynote Presentation: Higher, faster, stronger: Sanofi's Olympic vision to build a better company



therapelitics



FOUNDATION



Director NICE Advice NICE National Institute for Health and Care Excellence



SVP, Global Asset Hea Neuroinflammation an Rare Diseases



Takeda



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Collaboration and Change Management Stage

To ensure a reality where improved medicines align with the needs of patients, payers, policymakers, HTAs, and customers, it's crucial for internal and external teams to collaborate. Achieving this vision requires a collective effort; no single department can succeed on its own. We must work together as a unified entity.

Collaboration and Change Management's stage key defining themes:

New-Cross	Global to Local	Digitalisation and	Engaging	The Power of	Enhancing Value
Functional Teams	Strategy	Omnichannel Management	Patient Advocacy Groups	Partnerships	Narratives

Highlight Sessions

CASE STUDY

Create Holistic, Customer-Led and Practical Taskforces

- Accelerate agility by troubleshooting early and ensuring consistent value to all stakeholders
- Align teams behind company goals and cultivate collaboration across the board by demonstrating the practical value of feamwork

CASE STUDY

Case Study: The HCP Prescriptions for your Customer Facing KPIs

- Communicate with HCPs, nurses and hospital managers to understand what skill sets, resources and communications they need from Pharma to give value
- Streamline workloads, resources and customer interactions by working with compliance teams to create the ideal crossfunctional customer centric role

PANEL

Build Tomorrow's Pharma Champions: Agile, Customer-Driven Teams

- Future proof teams by identifying the skills and attributes talented teams of the future must have to address unmet need
- Collaborate with compliance teams to understand and overcome barriers to cross-functional working
- Foster agile and adaptable ways of working by embedding AI and digital in the everyday to support data-backed decision making

Stage speakers include



Mostafa TahaVP, Head of Global Business
Transformation
Marck



🗲 ferrer

Claudia Roca Herms Head of Corporate Patient Advocacy, Public Affairs & Customer Onboarding Programs Ferrer



Claus Mark Nielsen Patient Voice Engagement Lead Novo Nordisk



AstraZeneca

Yvette Venable Global Market Access Payer Partnerships and Policy AstraZeneca



Jorge Pou Innovation and Commercial Operations Director GSK

More track sessions:

Case Study: Accelerate Change Management with Proven Omnichannel Experiences

Panel: Digital Health Patient Engagement: Put Your Money Where Your Patients Are

Panel: Articulate your Value Story to Broaden Patients' Digital Health Access

Case Study: Unlock Omnichannel with Accelerated AI Insights

Case study: Enable Data-driven Decision Making to Improve Patient Outcomes

Panel: Accelerate the Adoption of DTx: Understand Needs to Improve Experience



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Customer Engagement Stage

To cut through the noise and elevate customer and patient experience in the face of HCP burnout, pharma must harness digital tools to streamline tasks and reduce burden, collaborate with medical to create impactful content and leverage first-party data to make each decision truly customer-centric

Customer engagement stage's key defining themes:

Building Trust with	Deliver Next Generation	Al Personalisation at	The New Age of	Outcome	Expanding
Science	Customer Experience	Scale	Engagement	Metrics	Customer Groups

Highlight Sessions

CASE STUDY

Hack the Algorithm: Engage and Educate in the Digital and Omnichannel Age

- Improve content visibility by delivering high-quality and compelling educational messages on a diverse range of platforms
- Use medical education as a central component of your omnichannel strategy to deliver timely and relevant messages to HCPs
- Ensure your content is identified and disseminated by Al algorithms by leaving a robust digital trail of online educational content

CASE STUDY

Build the Customer Feedback Loop: Utilise the Voice of the Customer to Deploy an Impactful Patient and Customer Experience

- Combine data sources to build one succinct customer profile that provides a true understanding of customer behaviours, needs and feedback
- Deploy the capabilities collect, extract and analyse key data from customer feedback to decipher actionable insights and future tailored engagement plans
- Understand how AI and other digital tools have been used to improve efficiency and scale the Voice of Customer Program to over 60 affiliates

PANE

Evolve Your KPIs: You've Engaged but Have You Made an Impact?

- Stop measuring customer engagement with clicks, read through rates and website visits and set new customer impact KPIs, such as brand perception and patient access to medicine, that promote outcomes over outputs
- Avoid metric pitfall traps to ensure teams focus on what matters: quality engagements that will improve patient outcomes
- Align patient impact and other value-based metrics with key strategic and cross-functional KPIs to demonstrate direct impact of both medical and commercial-based teams

Stage speakers include



Gang Gao *Director, Global Enterprise Architecture*AstraZeneca



Markus ScheererVP CKD in Global Medical
Affairs
Bayer



Chetak Buaria VP, Global Commercial Operations - Oncology Merck



Andreas Gerloff VP, Global Head of Medical Customer Excellence Bayer



Jens Christian Øllgaard Head of Customer Experience Novo Nordisk

More track sessions:

Case Study: Blockbuster Drugs: Avoiding the Blockbuster Downfall in Pharma Customer Engagement

Panel: Relieve Healthcare System Pressures with a Personalised Engagement Approach

Case Study: Going Viral: Driving Awareness and Engagement with TikTok, Memes and Instagram

Presentation: Stay Current, Stay Ahead: Al-Driven Personalised Content Delivery to Meet Customer Demands **Panel:** Al-Driven Customer Centricity: Transform Your Engagement Strategy

Debate: Is the Rep an Orchestrator or a Channel?



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Launch and Value Stage

Expanding access to patients today and future proofing medicines for tomorrow requires a new approach. Navigate changing regulations, leverage real-world evidence to demonstrate value and provide faster, broader and more equitable access

Launch and Value stage's key defining themes:

Access and	Value Proposition	Accelerated Launch	Digital Health Value	Legislation and	Digital Health Go-To-
Equity	Creation and	Excellence	Proposition	Reimbursement	Market
	Maintenance				

Highlight Sessions

PANEL

Bridging Gaps: Inclusive Engagement and Strategic Partnerships for Equitable Healthcare Access

- Analyse how inclusive engagement can drive better access to products for marginalized groups while unlocking new commercial markets
- Discuss partnerships between pharma, healthcare providers, and government agencies to address access disparities.
- Amplify best practices for building trust and fostering long-term relationships with underserved communities

PANEL

28 Countries for 2 Years: Explore and Evaluate the Trade Offs in European Launch Sequencing

- Cultivate collaboration internally and externally, pre and post launch, to solidify value propositions and create valuable KPIs to reflect launch impact beyond profit
- Work with external stakeholders to understand the impact legislation changes like the IRA (Inflation Reduction Act) JCA (Joint Clinical Assessment) and Article 58a (Internal reference pricing) will have on launch planning in the EU and work with internal teams to forecast their impact
- Optimize launch sequencing when planning for multiple accelerated launches with strategic pricing and omnichannel strategies

PANEL

Broaden Digital Access Through Patient-Prioritised Adherence Strategies in digital era

- Understand the health literacy in different markets and identify barriers affecting patient adherence
- Design personalised intervention programs with long-term follow up data to enhance patient retention and treatment efficacy
- Shift towards value-based pricing models and demonstrate digital therapy efficacy with real-world data to align pricing strategies with outcomes for better stakeholder acceptance

Stage speakers include



Matic Meglic Global Executive Director -Industry Partnerships Novartis



Ana Cerderia
Vice President, Global Head
Commercial, Development Assets,
Innovative Medicines Group
Grunenthal



Alexander Bastian
VP, Value & Market Access
AM Pharma



Remus Damian
Business Excellence &
Execution Head
Novartis



Chetak Buaria VP, Global Commercial Operations - Oncology Merck

More track sessions:

Presentation: Build – Buy – Partner: Drive innovation and commercial success from year one of your Digital Health portfolio

Case Study: Medical, Commercial and Market Access Unite! Align Customer Facing Teams for Accelerated Launch Success **Presentation:** Upgrade your Marketing Campaign and Create Trust Connections With your Target Users

Industry Fireside: The Mindset and Challenges of European Payers

Case Study: Real World Experience and Real-World Evidence: Stories That Matter

Case Study: The Data Driven Launch Playbook

Introducing our first wave of confirmed speakers

Keynote



Marc Dunoyer CEO



GRIFOLS

Jörg Schüttrumpf Chief Scientific Innovation Officer



Janneke van der Kamp



Jay Iyer Access to Medicine Foundation



Mercedez Diz

Almirall

Chief Marketing Officer



Lutz Hegemann





Thomas Breuer



Dilip Patel SVP, Chief Global Health Officer SVP. Pricing and Market Access



AstraZeneca 🕏

Sonny Shergill VP, Commercial Digital Health AstraZeneca



VP, Public Affairs, Europe

Alliance for Regenerative

Paolo Morgese

sanofi

Maxence Castagnol Head of Brand & Content, former



sanofi

Bruno Tourne Head. Communications



slalom

Johanna DeYoung Managing Director, Life Sciences



AstraZeneca 2

Nazreen Rahman Non-Executive Director and

Marketing and Commercial



Michaela Pantaleoni Chief Market Access Officer Napo Therapeutics



Barbara Albientz Chief Commercial Officer

Helvion Pharma



Manuela Maronati SVP, Global Asset Head,



teva

Alyssa Fenoglio Vice President, Global Head of



MERCK



Mostafa Taha VP, Head of Global Business



WIATRIS



Sameer Singla VP, Head of Global Commercial and Product Analytics



Merck

Chetak Buaria

VP, Global Commercial



GRÜNENTHAL

Vice President, Global Head

Commercial, Development

Ana Cerdeira



Alexander Bastian Memo Therapeutics



ALK

Janina Mette Vice President Global Marketing and Market Access



MERCK

Doina Ionescu Merck Healthcare



Matic Meglic Global Executive Director Industry Partnerships



Alan Walshe General Manager, Head of Plasma Derived Therapies for Europe, Canada and Growth and



Pfizer Conor Riordan

Pfizer



mirum





Brad Groves Director NICE Advice



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Gines Ortega Director of Digital and Omnichannel Customer Engagement



Michelle Melka Director, Global Product Strategy,

Digital Capabilities and



Zvonimir Matutinovic Director, Head of Omnichannel Teva Pharmaceuticals



Benjamin Head Director, Customer Experience



REGENERON





Yazan Iwidat Global Omnichannel Experience Standards Associate Director



Federico Baldelli Global Associate Directo Omnichannel & Content

Almirall



Morgwn Shaw Bristol Myers-Squibb



sanofi

Mira Nebbache Sanofi



Rosa-María López-Carneros Head of Mental Health and Business Transformation Franchise Boehringer Ingelheim



Head of Market Access Rare

⊶Chiesi Diana Sinkevich



Remus Damian Business Excellence & Execution



Lara Pippo Head of Market Access &



Marc Koolen Omnichannel Head, Emerging

Markets



Brian Robbins Head of Integrated Insights,



Jens Christian Øllgaard Head of Customer Experience Novo Nordisk



(Roche)





Pfizer

Oleksandra Paziuk



Hector DeLaRiva



D



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GATEONE



Turacoz

Christian Velten Digital Customer Experience & Lead Roche VoC Program







Aditya Kudumala Global Al Leader for Life Sciences Deloitte

Pierre Metrailler Onomi by SpotMe

Niamh O'Donnell Gate One

Namrata Singh Founder & CEO Turacoz Group



docere 6

Harshit Jain Founder & CEO Doceree



EUCOPE

Christian Hill Board Member, Eucope, Founder and Chief Strategy Officer, MAP Patient Access Limited EUCOPE



Alexander Natz



University of Ehrenberg-Bass South Australia Incident for Marketing Source Philip Stern Professor & Senior Marketing

Ehrenberg Bass Institute





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Medical Affairs



Ridwaan Jhetam Senior Vice President: Head of Worldwide Medical Affairs



Markus Scheerer VP CKD in Global Medical Affairs



Clemens Muller Senior Director, Global Head Medical Communication & Business Operations



Lorenzo Ciappina Medical Information and





Director, Global Medical Communication & Content, Vaccines and Antivirals (CMAO)



AstraZeneca 2

Georgia Spain

AstraZeneca



Søren Buur Director, Head of Medical Affairs Operations, Global Medical



MERCK

Berkan Aysan Global Head of Medical Engagemet Excellence and Digital Health NPP Lead



sanofi

Head of Medical Excellence and

Barry Daly

Omnichannel



Affairs

VIIV Healthcare

Tia Vincent Head of International Medical



Within3







Within3



Within3

Jason Smith Chief Technology Officer, AI & Analytics Within3

Patient Engagement



Pfizer

Ana Maria Arboleda Global Director Patient



SANDOZ

Izlen Toker Global Director, Patient Communications and Engagement



Johannes Munding Director, Patient Experience



🗲 ferrer

Claudia Roca Herms







AstraZeneca 2



Yvette Venable Global Market Acccess Payer Partnerships and Policy



sanofi

Kersten Sharrock

Global Head, Patient



Michaela Dinboeck Head, Patient Engagement Global Product Strategy &





Chief Patient Officer
International Society for Patient



Agnete Bjerregaard Intelligence Lead Novo Nordisk



Carole Scrafton Director & Co-Founder, Patient Flutters & Strutters



EGHLF

Seth Ginsberg Global Health Living Foundation



PATIENTS KNOW BEST*

Konrad Dobschuetz & Intelligence Ltd Patients Know Best



PATIENTS KNOW BEST*





Nathan Hubbard Flatiron Health

Digital Health



Lana Ghanem Vice President, Digital Health & Hikma Pharmaceuticals



AstraZeneca 🕏

Gang Gao Director, Global Enterprise AstraZeneca



Sandrine Bouttier-Stref Global Head of Corporate Social Responsibility (CSR/RSE)



Loucif Ouyahia Global Head of Digital Healthcare
Jazz Pharma



Megs Shah Patient-Centered Tech Expert & Parasol Cooperative



Giorgio Mazzoleni Head of Global Medical Digital



Nipun Jain Head of Innovation Hubs & Partnerships for International AstraZeneca



Imogen Maroulliat Head of Solution Delivery



Roche

Thomas Boillat



Mitesh Daftardar Merz



YPSOMED





allegory.





Giovanny Leon Founder & Executive Director Medicines Affordability &







Meet face-to-face with the industry's largest stakeholders



























































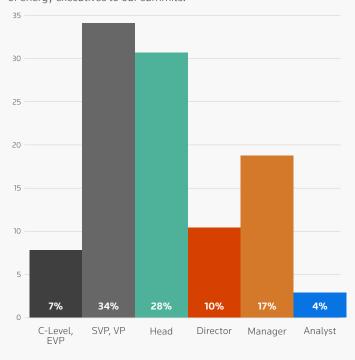






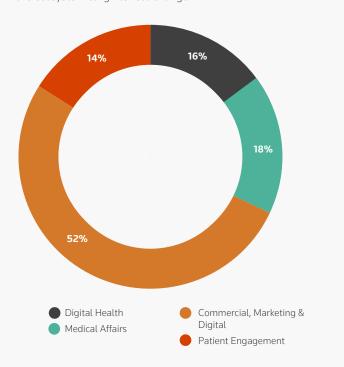
Senior executive decision makers

Our convening power means we welcome the most senior delegation of energy executives to our summits.



From across the Pharma ecosystem

Reuters Events: Pharma 2025 attracts a balanced audience from across the ecosystem to ignite real change





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Interactivity at Pharma 2025

The Global Collaborative Network for Leading Pharma Innovators

Based on your feedback, we've redesigned this year's event to provide you even more valuable, actionable insights to take back to your team and opportunities to build new connections with industry peers, making this meeting truly unmissable for anyone wanting to take their career to the next level

Strategic Hackathon

Join a cross-functional hackathon where medical, marketing, digital health, market access, patient engagement and commercial executives collaborate to develop innovative solutions for patient centric ways of doing business.

The hackathon fosters creativity and teamwork, driving the creation of cutting-edge strategies to enhance and reimagine how we engage with customers.



Workshops and Roundtables

Benchmark against the industry's top executives by participating in a cross-functional roundtable focused on topics such as omnichannel strategies, data management, patient advocacy groups, and many more!



Innovative Approaches to Patient Support Programmes

- Explore best practices for designing PSPs that are tailored to meet the unique needs and preferences of diverse populations
- Share insights on how to use data-driven evidence to secure funding and support for ongoing and future PSP initiatives



Digital Health: CRM Management

- Customer is an ecosystem: Address CRM challenges in the future life sciences with integrated engagement model
- Understand the commercial landscape and address HCP, patient and KAM's challenges on endpoints
- Assess the complete impact to related systems and processes in Digital Health space
- Improve field work and data collection with AI, allowing humans to be more strategic, efficient and impactful

Sponsorship opportunities

Form long-lasting partnerships and raise your profile

Sponsor the event

Your brand in front of your prospects

We will work with you to get your brand in front of the prospects and clients that can transform your business – from customer engagement to fraud prevention and more.

Showcase your solutions

More than ever, we need solutions and with the Exhibition space you can share product brochures, the latest research and business cards with prospects who need it.

Be seen as a thought-leader

With hundreds of leaders signing up for our events, your company can be seen as a thought-leader in the space. Whether that be via a panel session, presentation or interactive workshop.

Kickstart sales cycles

Whether that be "cold" prospects or old acquaintances, the Networking at Reuters Events will enable you set up meetings with leaders and accelerate your business development efforts.

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Gain maximum visibility for your thought-leader and brand with premium positioning on the conference agenda



Workshop

Connect with salesready leads with an interactive session with selected senior-leaders interested in hearing about your product solutions



Presentation

Deliver thoughtleadership and challenge payments to go beyond business as usual



Panel Session

Be seen as a leader in your space with a moderator or panellist slot on one of the panel sessions



Exhibition

Ensure your brand and solutions are where attendees go to find solutions to their challenges



Branding

Elevate your brand, increasing your visibility and engagement with relevant thought leaders

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For more information on these exciting opportunities available get in touch:



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Why Reuters Events' conferences are a business critical event in your calendar:



Meet the right people at the right time

With 12+ hours of networking and 80% director level and above attendees, you can be sure by attending you'll be in the best place to meet the industry's most influential pioneers and decision makers.



Reinforce your future business strategy

At Reuters Events, we strive to provide the industry's we serve with the most topical and relevant commercial agendas possible. So, after 50+ hours of research with senior executives, you can trust the topics addressed are business critical and pertinent.



Interact with & learn from your peers

With roundtables, workshops and other interactive activities to choose from, the conference sessions are just the beginning. Learn and interact from others in different roles, companies and expertise to help make your next key decision.



Enjoy the time out the office and forge new relationships

Whether over lunch, coffee, a 1-2-1 meeting, a dinner, interactive sessions or at our drinks reception, you'll build business connections that last beyond the event.



Make connections with hybrid networking via the App

Use our dedicated event app from 2 weeks before the event, select from the extensive attendee list, send instant messages, set up 1-to-1 meetings to meet with like-minded peers and future business partners.



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Bring your team to get the complete experience and maximize each case study, panel, workshop, roundtable and networking opportunities.



Register now by choosing your pass type below

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Preferential hotel rates	/	/	
DURING THE EVENT			
Access to the full 2 day event	/	/	
Access to hackathons	/	/	
Access to workshops	/	×	
Access to roundtables	/	/	
Access to end of day networking drinks	/	/	
Access to exhibition tours	✓	×	
Access to live speaker Q&A	/	/	
POST-EVENT			
Acces to post-event audio recordings and slides	/	/	
Access to post-event report	/	/	
REGISTER HERE	€2,499	€3,499	

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Enquire if you want to take advantage of this discount! (don't worry if you don't have the full attendee details yet)

Attend as a team to learn, build company-wide insights, and transform culture as one

Contact Daisy Beale on daisy.beale@thomsonreuters.com for more details